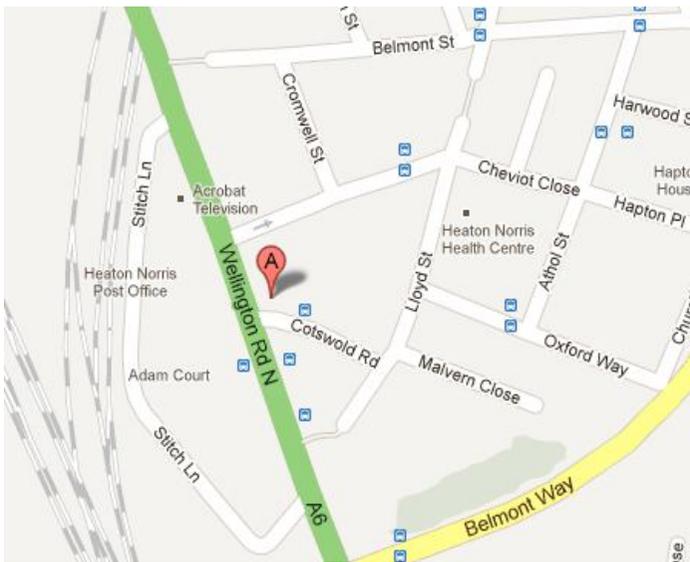


Where to find the practice



Access by Public Transport

Bus Service – 192. Stockport to Manchester.

Train—Walking distance from Stockport and Heaton Moor

Car Parking facilities available

Abuse

Action is taken if a patient is being violent or abusive. We have a zero tolerance for this type of behaviour.

We have the following policies in place:-

- Confidentiality policy,
- Infection Control policy,
- Complaints policy.

Details of access to patient information & rights in relation to information disclosure. Registered with the Information Commissioner's Office & Freedom of Information Act 2000 & Data Protection Act 1998.

We expect that as a patient, your appointments are kept and any fees are paid promptly. Two short notice cancellations or fail to attend may mean, we do not see you again.

Not satisfied with our services?

If you don't feel like your experience at our dental practice was a happy one, please let us know. You can inform us of any criticism or complaint by writing us a letter or email to info@ethosdental.co.uk as we have a procedure to follow. Alternately, you can pick up a copy of the procedure from reception.

If you wish to write to the clinical commissioning group for any reason, the contact details are below: -
england.contactsus@nhs.net
NHS England, PO BOX 16738,
Redditch, B97 9PT
Tel: 0300 311 2233

Opening Hours

Monday	9.15—1pm 1.45pm-5pm
Tuesday	9.15—1pm 2pm-5.30pm
Wednesday	9.15—1pm 2pm-6pm
Thursday	9.15—1pm 1.45pm-5.30pm
Friday	8.15—2pm
Saturday	By Appointment Only
Sunday	Closed

Out-of-hours dental care

If you have a problem outside these hours, you may need to be seen urgently. If you are in discomfort, you can first try helping yourself by taking painkillers. If you feel the problem can wait until normal practice hours, you can call NHS Direct on 0845 4647 for advice about treating yourself. Alternatively the number for the urgent Out-of-Hours Service for Stockport patients is 0161 337 2246.



Patient Information Leaflet

126 Wellington Road North
Heaton Norris,
Stockport,
Cheshire
SK4 2LL

0161 477 5142

www.ethosdental.co.uk
info@ethosdental.co.uk

Information about the practice

We aim to provide a complete service of dental treatments to our patients based on the cornerstone of preventative dental care and advice.

We will discuss with you our findings on the clinical examination and x-rays. You will be offered options and able to make choices as to what you would like to have done. This conversation would include discussion involving costs so there are no unexpected surprises.

We try to offer convenient times for your examination and treatment appointments.

We actively encourage that you ask questions so we can tailor your care to you.

Your first visit

We tend to book your first appointment over the telephone. When you attend if you could bring a list of current medications as well as your doctor details then this would be helpful.

Recall Intervals

We follow the National Institute of Clinical Excellence guidance on assigning recall intervals between oral health reviews that are appropriate to the needs of individual patients. Your dentist will speak to you about the frequency of your dental check-ups.

We offer reminders via email and text messages direct to your mobile phone or more traditionally by letter.

Our Dedicated team

Dr Simon Che Chun Li BDS (Hons) Manchester 2003 GDC Registration No 81940

I have a passion for cosmetic dentistry and I have undertaken several courses in my chosen niche. The thought of seeing a smile transform through advanced orthodontic and conservative restorative techniques is what I enjoy and keeps my interest in dentistry. I also have a passion for attending courses and learning more about how dentistry can improve lives. During my travels I have visited America, Liechtenstein, Italy, Dubai, Germany and Russia to find out more about cutting edge dentistry that just isn't available here in the UK. My special interest is changing patients' smiles using almost invisible braces. We can do this with [Invisalign](#), the [Inman Aligner](#) or [Six Month Smiles](#) (clear fixed braces) depending on the starting position of your teeth. It does not matter which method we use, we try to be as discreet as possible!

Dr Stefanie Lynne Williams BDS MJDF Manchester 2006 GDC Registration No 103145

I am an associate dentist at Ethos Dental Care. I started at this practice in 2008 after working at another practice in Stockport since completing my degree. I graduated from the University of Manchester in 2006.

I completed a diploma from the Royal College of Surgeons in 2009, the MJDF. I have since become the tutor of this diploma for other dentists in the North West of England. I run study courses to help fellow dentists pass the MJDF.

Dr Jonathan Clive Eaton BChD Leeds 1985 MFGDP (UK) 2003 MFDS RCS 2003 MGDS 2007 GDC Registration No 60647

Since qualifying from Leeds University in 1985 Jonathan has practiced in Germany, New Zealand and the UK.

As well as his primary degree he has several post graduate diplomas from the prestigious Royal College of Surgeons of England and Ireland, see below.

He is especially proud of holding the acclaimed Diploma in General Dental Surgery from the Royal College of Surgeons (MGDSRCS) of which approximately 500 dentists in the world have passed since the 1970's. Holding this diploma led to an invitation to become a member of the distinguished British Society of General Dental Surgery (BSGDS). Please feel free to look this up on their website (www.bsgds.com)

Jonathan also holds the Fellowship in General Dental Practice (FFGDP) which is the highest award in general practice issued by the Royal College of Surgeons.

As well as being an examiner for the Royal College of Surgeons of England, Jonathan has acted as expert witness for dental-legal issues.

Nicola Haslam

Diploma in Dental Hygiene & Therapy Greater Manchester Schools DCP Salford, RCS Eng 2010 GDC Registration No 189208
Qualified dental therapist and hygienist.

NHS Charges Explained

If you normally pay for NHS dental treatment, the amount you pay depends on what treatment you need. Some people do not have to pay for NHS dental treatment. Please ask for details.

There are three NHS charge bands.

Band 1: £18 includes an examination, diagnosis and advice. If necessary, it also includes X-rays, a scale and polish and planning for further treatment.

Band 2: £49 includes all treatment covered by Band 1, plus additional treatment, such as fillings, root canal treatment and removing teeth (extractions).

Band 3: £214 includes all treatment covered by Bands 1 and 2, plus more complex procedures, such as crowns, dentures and bridges.

Emergency or urgent treatment

If you require urgent care, you will only need to pay a Band 4 charge of £18. Most urgent treatments can be done in one appointment. However, if more than one visit is required and you return to the same dentist to complete your urgent treatment, the Band 1 urgent charge is all that you should pay.

Once your urgent course of treatment is complete, you may be advised to make another appointment for a separate course of non-urgent treatment. In this case, the relevant Band charge will apply.

Any Stockport resident looking to access NHS dental services by allocating them to a local dental practice with capacity to see new NHS patients can call 0161 476 9649 Stockport Dental Helpline.

Private Treatment Information

Whitening Treatments

Zoom In House —whiten your teeth in one appointment!

Enlighten Take Home Whitening—for the brightest whitest results.

Orthodontic Treatments for straight teeth

Inman Aligner, Six Month Smiles and Clear Removable Braces (Invisalign).

Replace Silver fillings for White fillings.

Private Hygiene Visits to remove staining, give preventative advice and oral hygiene instruction.

Dental Implants to restore gaps in your mouth.

Intravenous Sedation to put you at ease prior to dental treatment.

Veneers & crowns for a full smile makeover.

Please be aware that any cancellations within 24 hours or failed appointments may be subject to a charge at the discretion of the practice.

Once you are dentally fit, you can join a dental plan which allows for budgeting dental treatment monthly from as little as 35p a day, this includes worldwide dental cover.

At Ethos Dental Care you have the right to see any dentist at the practice. Just ask at reception

Disabled Access

Unfortunately due to the age of the building there is a step at the front door. If you can not manage this step then we aim to provide alternative arrangements with another practice.